Amendments to the Claims:

This listing of claims will replace all prior versions, and listings of claims in the

application. Applicant has submitted a new complete claim set showing any marked up claims

with insertions indicated by underlining and deletions indicated by strikeouts and/or double

bracketing.

1-8 (cancelled)

9-23 (cancelled)

24. (currently amended) One or more computer-readable storage media having executable

instructions stored there on that, when executed, implement a method comprising:

providing a user interface and a plurality of computing device features to a user, the

user interface for displaying windows for different applications;

detecting when an anxiety level of the user has increased; and

simplifying the plurality of features provided to the user in response to the increased

level of user anxiety, the simplifying comprising removing one or more user interface

configuration options that is settable by the user to configure behavior of the user interface, the

one or more user interface configuration options comprising user interface components that

can be manipulated to set options affecting behavior of the user interface, the removing

comprising causing the one or more user interface configuration options to not be settable.

among other user interface configuration options, by the user.

Application Number: 10/715,765

Attorney Docket Number: 304557.01

Application Filing Date: 11/18/03

2/8

25. (previously presented) The computer-readable medium of claim 24, wherein simplifying

the plurality of features occurs automatically.

26. (previously presented) The computer-readable medium of claim 24, further comprising

determining whether the user wants the plurality of features to be simplified.

27-31. (cancelled)

32. (previously presented) The computer-readable medium of claim 24, wherein the anxiety

level is detected via a galvanic skin response strip.

33-36. (cancelled)

37. (currently amended) A system for interacting with a user, comprising:

a keyboard configured to enter data into the system, said keyboard including a

plurality of keys;

one or more sensors configured to detect that the user has difficultly in pressing

multiple keys simultaneously;

an engine configured to query the user regarding whether the user wants to

enable a sticky keys mode; and

wherein the engine is further configured to enable the sticky keys mode if the user

indicates that the user wants to enable the sticky keys mode, the sticky keys mode comprising a

mode wherein when a keyboard key is depressed and released the system operates as though

the keyboard key is continuously depressed until a keyboard key is again depressed and

Application Number: 10/715,765

Attorney Docket Number: 304557.01

Application Filing Date: 11/18/03

3/8

released.

38-44. (cancelled)

44. (new) One or more computer-readable media according to claim 24, wherein the

detecting is performed with galvanic skin response.

45. (new) One or more computer-readable media according to claim 24, wherein

simplifying further comprises displaying a hint, wizard, or help assistant.

46. (new) One or more computer readable storage media storing instructions to enable a

computing device to perform a process for interacting with a user, the computing device

comprising a keyboard configured to enter data into the system, said keyboard including a

plurality of keys, the process comprising:

automatically determining that the user may be having difficulty simultaneously

pressing multiple keys of the computing device's keyboard;

in response to the determining, querying the user regarding whether the user wants to

enable a sticky keys mode; and

in response to a user reply to the querying, enabling the sticky keys mode if the user

indicates that the user wants to enable the sticky keys mode, the sticky keys mode comprising a

mode wherein when a keyboard key is physically depressed and released the system operates

logically as though the keyboard key is continuously depressed and the system operates

logically as though the keyboard key is released in response to a keyboard key is depressed and

released.

Application Number: 10/715,765

Attorney Docket Number: 304557.01

Application Filing Date: 11/18/03

4/8

 $\begin{array}{c} \text{Application Number:} 10/715,\!765 \\ \text{Attorney Docket Number:} 304557.01 \\ \text{Application Filing Date:} 11/18/03 \end{array}$